

# **NEATH PORT TALBOT COUNTY BOROUGH COUNCIL**

## **POLICY AND RESOURCES SCRUTINY COMMITTEE**

**19th NOVEMBER 2015**

### **REPORT OF THE HEAD OF FINANCIAL SERVICES – DAVE REES**

#### **Matter for Information**

**Wards Affected: All**

#### **Council Tax and Benefits Report Cards 2015/16**

##### **Purpose of the Report**

To provide Members of the Scrutiny Committee with information to assist them to scrutinise the performance of the Council Tax and Benefits Services, which sit within the portfolio of Head of Financial Services.

##### **Background**

The Council introduced a revised Performance Management Framework in 2014/15. One of the requirements within that framework is the production of service report cards by service managers which will enable Members to scrutinise the performance of all services within its purview.

This report will also enable the Policy & Resources Scrutiny Members to discharge their functions in relation to performance management.

##### **Report Cards – Council Tax and Benefits**

The report cards will provide members with an insight into what functions the services carry out and will highlight the key priorities. Performance measures are included along with key actions that have been identified as being required.

A presentation on the report cards will be made to Members at the meeting.

**Financial Impact**

There is no financial impact arising from this report

**Equality Impact Assessment**

There is no requirement for an equality impact assessment

**Workforce Impacts**

There are no workforce impacts arising from this report

**Legal Impacts**

There are no legal impacts arising from this report

**Risk Management**

There are no risk management issues arising from this report

**Consultation**

There is no requirement under the Constitution for external consultation on this item

**Appendices**

None

**List of Background Papers**

Report Cards

**Officer Contact**

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